Controllers with Wi-Fi App – Recommended Installation Procedure

If you are experiencing issues with logging in or general functionality, please follow these steps:

1. Check for Updates

Ensure you have the latest version of the app installed on your phone. If not, please uninstall the current app and install the updated version from your app store.

2. Verify Your Password

To meet new security standards, your password must fulfill the following requirements:

- Minimum length of 8 characters.
- At least one uppercase letter.
- At least one lowercase letter.
- At least one digit.
- At least one special character from this list:

 # ? ! @ $ % ^ & * -.

The Password must be at least 8 characters long and contain at least one uppercase letter, one lowercase letter, one number and one special character (#?!@$%^&*-).
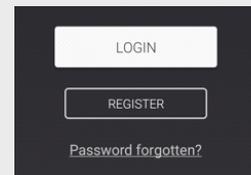
TIP: Not sure what you are typing? Click the eye icon in the password field to display the text instead of dots.

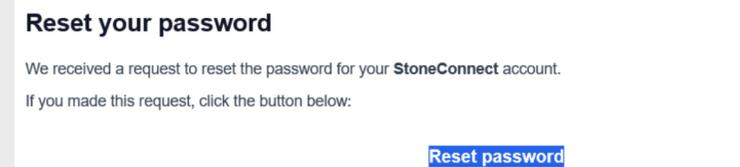**Password**

👁 1234,,,,2020
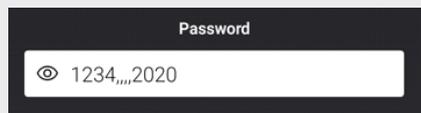
3. Forgotten Password?

If you cannot remember your password, please follow these instructions:

Request a Reset: Click the *"Password forgotten?"* link below the login fields.

LOGIN

REGISTER

Password forgotten?

Check your E-mail: A message sent to your e-mail address containing the password reset request should arrive shortly.

Reset: Click the *"Reset password"* button in the e-mail, which will redirect you back to the app.

Reset your password

We received a request to reset the password for your **StoneConnect** account.

If you made this request, click the button below:

Reset password

New Password: You can use an automatically suggested strong password or create your own**.**

Confirmation: Confirm your choice by clicking *"Update password"*. Once the message *"Reset password succeeded"* appears, you may log in.

4. Unable to confirm the weekly program using the CONFIRM button?

In the new version of the app, the position of the confirmation button has been moved. (Please scroll or check the layout of the screen).

CONFIRM